

CLAIMS PROCEDURE

CALL 011-7501000 AT THE TIME OF AN ACCIDENT



Drive/Tow the vehicle to a garage of your choice



Obtain an estimate and call us on 011-7501000 to inspect and approve the estimate.

(Vehicle will be inspected within 3 working hours from the time of call and vehicle should not be dismantled until it's inspected)



Submit Claim form (to be filled and signed by the insurer)



Proceed with the repair according to the letter of approval issued by claims department of Amana Takaful.



Submit the final bills, salvage and produce vehicle for after repair inspection



Upon submitting, all necessary documents, the claim will be settled within 3 working days.

Note - A copy of the driving license of the will be needed if the accident had occurred while driving and a No Objection letter if the vehicle is on a lease agreement

